

COVID-19 HOURS UPDATE (07-27-20)

DEAR PATIENTS:

Operating under strict protocols outlined by the CDC and OSHA, we have and still are scheduling ALL regular dental procedures, but with limited hours. According to news reports, COVID infections are still on the rise. Texas is #4 in the list of states with the most COVID infections. Therefore, we will not increase our days/hours any time soon.

August and on – 3 days a week (8:15am to 5pm / Monday, Tuesday, and Friday)

***These hours/days could change at any time, as we adapt to COVID conditions around us.**

****For the most current updates, please visit our [Facebook](#) page. ****

We are constantly reviewing our operations to see how we can help combat the spread of COVID-19. Here are some examples:

- Everyone must wear a mask upon entering the building.
- All patients are screened verbally over the phone and have to complete a written questionnaire once at the office.
- We do our best to minimize the # of people in the lobby: scheduling only 1 patient at a time; permitting only one parent/guardian per child.
- Only one additional person are allowed with each patient.
- Hand Sanitizer pumps are available throughout the office.
- Each patient has to wash hands and have temperature taken before entering treatment.
- After each patient, staff and doctors disinfecting/discard their PPE gear and wash their hands.
- Operatory doors are closed to minimize spread of airborne particles into the hallway. Yes, we have doors for each operatory (not an open bay concept like some dental offices)
- All our instruments are bagged and sterilized to OSHA hospital standards.
- Our floors are mopped each day with bacteria & virus-killing floor cleaners.
- In addition to our usual already strict sterilization techniques, we use hospital-grade disinfecting wipes to clean our door handles and lobby chairs after each round of patients.

We will continue to monitor the status of COVID-19 nationally and locally. Please check back for possible changes and updates. Thank you for the opportunity to help you with all your dental needs. We are here for you now and, God willing, in the years to come.

Phil Tiet, DDS and Staff

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