



# WHARTON DENTAL

Phil Tiet, DDS  
1802 N. Richmond Road  
Wharton, TX 77488  
Phone: 979-532-1920, Fax: 979-532-0630  
Email: drtiet@whartondental.com / angela@whartondental.com  
Website: www.whartondental.com

## MEDICAID OFFICE POLICY

Dear Parent or Responsible Party/Guardian:

- We do NOT charge our usual \$30 no-show fees to Medicaid patients. Instead, if any Medicaid patient should **miss more than two (2) appointments within a two (2) year period, that patient shall be permanently referred out** to the nearest Medicaid dental office. If 24-hour notice is given, it shall NOT be counted against you.
- We must have verbal or email **confirmation of appointments by NOON the day before or the appointment will automatically be cancelled**, so that we can fill it with another patient waiting to be seen.
- **A parent or legal guardian MUST be present at every appointment** for us to explain the procedures and to sign the required consents.
- We are more than happy to schedule all your children/family together on the same day. **If your family does NOT show up, however, we will have to start making each appointment separately on different days.** We could have seen other patients in that time that was allotted for your entire family.
- **Parents are NOT allowed in the operatories** without a valid medical reason.
- Most **children appointments are made in the MORNING** only, with a few exceptions.

\*\*We ask all Medicaid responsible parties and patients to adhere to this rule to aid us in retaining you as patients. We value each of you and only want the best for your dental care. We appreciate you and hope you will remain a patient with us for many years to come.

By signing below, you are acknowledging that you understand these policies:

---

Parent or Responsible Party/Guardian

Date

---

Patient refused to sign after reading this – Assistant witness

Date